



ACC Liverpool Responsible Visitor Charter

At ACC Liverpool we encourage all visitors to act responsibly.

Transport

We encourage all our visitors to use public transport when travelling to an event at ACC Liverpool. Our venue is easily accessible by train or bus.

By Train

From the south – Virgin Trains operate hourly, direct services from London Euston to Liverpool Lime Street (just over 2 hours). Other long-distance rail services also operate into Liverpool Lime Street station.

ACC Liverpool is a 20 minute walk from Lime Street or a short taxi ride. You can also transfer at Lime Street onto the underground Wirral Line trains to James Street station (10 minute walk) or catch the CityLink Route C4 (7am – 8pm) directly to ACC Liverpool. If travelling from outside of Merseyside, you can catch an underground train to James Street station from Lime Street station, inclusive of the cost of your ticket.

Ring Traveline Merseyside 0871 200 22 33 for up to date information about your bus, train or ferry service. The Traveline is open from 0800 - 2000 every day of the week.

By Bus

Most Liverpool city centre bound buses will call at either Queen Square bus station (15 minute walk) or Paradise Street interchange, which is only a 5 minute walk to ACC Liverpool.

The CityLink Route C4 bus, links Queen Square bus station, James Street rail station, and Paradise Street interchange to ACC Liverpool. CityLink Route C4 operates every 20 minutes on Mondays to Saturdays and every 30 minutes on Sundays, between 7am – 8pm, with a maximum fare of £1.00 per journey. Merseytravel prepaid tickets, National Concessionary bus passes and Arriva day tickets are all valid on this service.

For up-to-date information on all bus, train and ferry services, call Traveline Merseyside on 0871 200 22 33, open 8am – 8pm, 364 days a year or visit www.merseytravel.gov.uk

Please see <http://www.accliverpool.com/venue/findus/index.asp> for further information on travelling to ACC Liverpool.

Recycling

Recycling bins are available throughout ACC Liverpool for all our visitors to use. Each bin is clearly labelled to help you to identify which bins to put your rubbish in. If you have any questions about which bins to use, please ask a member of staff who will be happy to assist you.

Smoking and Drinking

Smoking is prohibited in all areas of ACC Liverpool. If you are visiting the BT Convention Centre we ask that you leave the building if you wish to smoke. There are bins available outside of the building to dispose of your cigarette butts. Visitors to the Echo Arena will not be allowed readmission to the arena if they leave the building to smoke.

We encourage visitors to drink responsibly where alcohol is served and remind visitors not to drink and drive.

Making a difference

At ACC Liverpool we are continually looking to improve our green practices. Our in house Green Dream Team share ideas and work to make sure all events at ACC are as green as possible.

If you would like to share any ideas you may have to make ACC Liverpool greener and cleaner we would love to hear from you. To contact our Green Dream Team email greenreamteam@accliverpool.com or see http://www.accliverpool.com/about/green_dream_team.asp for further information.

